



VITAE CORPORATE

Presentation



Gentlemen (s)

The purpose of developing this catalog of products and services, has been to gather in a single document, the profiles of each of our solutions, in order to provide complete guidance on the technologies developed and marketed by RHISCOM.

RHISCOM is a specialist in the development of Software and Technology for points of sale, we have highly qualified and certified personnel in the development of applications for the retail industry, agro-exporters, banking and service companies.

RHISCOM solutions are framed in the different strategies of the companies and interact with the various areas such as: Finance, Commercial, Information Technology, Comptroller, Operations, etc. Currently, RHISCOM maintains alliances with world-class and regional companies (TOSHIBA, CDA, IBM, Navita, Hobart, Eldat, INVATRON, RetailPlus, among others) to grant and transfer to its customers products and services with international support.

For us it is very important to know the opinion of you (s), if you have any questions about the information provided by this catalog, we would appreciate your comments to marketing@rhiscom.cl Waiting for the information to be of interest.

Say hello cordially,

Marco Antonio Ribó Colella

President RHISCOM



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Index 02

Presentation	001
Index	002
About us	003
Mission, Vision and Value	004
Object Market	005
Engineering and Development	006
Company Milestones	007
customers	018
Regional Business Partner	021

We are a company specialized in technology and consulting in business process automation. We have the knowledge, trajectory and focus that your company requires from a strategic and committed business partner.

We have 16 years of operation, our specialization is given by the development of systems and applications for multiple items. Our main objectives are: To use technology for the benefit of our clients, To be leaders in Latin America in our market.

Our technological definition is the use of business standards, open and modern technologies in order to make our clients' investments profitable.

Currently RHISCOM ATN has offices in Chile, Peru, Colombia, Mexico and the United States. With a team of professionals focused on the industry. Our management team is young and experienced at the same time. We have a portfolio of products and projects ranging from monitoring, task-manager, consulting, implementations, loyalty clubs, promotions, Giftcard-people and corporate, transactional systems for authorizations.

We have the necessary skills and competencies to support them in their projects and the fundamental thing we want to do.

Areas of expertise

The main areas of Specialization of RHISCOM ATN are:

- Software Manufacturing
- Engineering services
- Development and Integration of Software and Hardware Solutions
- Support and Operational Services
- Consulting
- Commercialization of POS Systems, Servers and Fiscal Printers



Strengths

Among the main Strengths of the company highlights the Experience and Knowledge of the industry:

- Qualified staff with more than 20 years of experience.
- Work and development in multiplatforms.
- Innovative capacity.
- Have the most complete laboratories in Latin America.
- Investment of 13% of sales in development and research.
- Willingness to take on challenges.
- Services with hours and extended coverage.



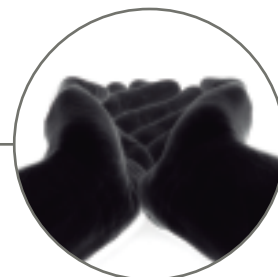
Vision

To be a leader in solutions for the Retail industry, exceeding our clients' expectations and encouraging the professional and human development of the RHISCOM ATN family



Values

Loyalty, proactivity, honesty, respect, creativity, integrity.



Mission

Serve the Ibero-American Retail industry with high quality solutions for our clients' service points, incorporating innovation, cutting-edge technology, specialization and business knowledge.



RHISCOM ATN works efficiently in different niches of the Retail industry. We have the knowledge and experience to manage solutions, tools and projects in large and small chain stores, in industry niches such as:

- Grocery: Hypermarkets, Supermarkets, Express and Hybrids.
- Wholesalers, Category killer, Warehouse Club.
- Convenience stores.
- Pharmacies and Drugstore.
- Fast Food Chains and Franchises.
- Department stores.
- Specialty and Home Stores.



RHISCOM solutions are framed in the different strategies of its clients such as: Growth, Consolidation, Cost Reduction and Cross-Competencies, allowing interaction with the different areas of the company (Finance, Commercial, Comptroller, Operations and Others).

RHISCOM must provide satisfactory results in the different areas mentioned above. Some of the RHISCOM tools that contribute to these objectives or strategies are:

- Software to complement Customer Loyalty programs.
- Promotion Systems at the Points of Sale.
- Monitoring Systems for automated and centralized store management.
- Applications for the reception and approval of online payments such as Transbank (Bank Credit Cards and Redcompra), Checks (Orsan, DICOM, etc.) and Associated Merchants (DIN, Ripley, Hites, Johnson's).
- Software tools for the use of mobile terminals, based on Radio Frequency (RF) technologies, such as line breaking applications, assisted sales, inventory taking, merchandise returns, etc.
- Credit card management applications of the retailer.
- Administration and control systems for: Inventory, Parking, Balances, Emission of Straps, etc.

Company Milestones

07

1998

- Creation of RHISCOM.
- Implementation of outsourcing service development and technical support for clients such as: SUPERMERCADOS COFRIMA Y SANTA ISABEL.



1999

- Development and implementation of the first solution in Chile to make sales and transactions with credit and debit cards from the POS. 100% solution via TCP-IP, more than 60% of sales in Chile with credit and debit cards are made through this solution.
- Sale to first client SUPERMERCADOS SANTA ISABEL of VIGIA® centralized monitoring and management solution.
- First multi-brand solution and protocols for the integration of balances into the 4690 System. Today it operates in more than 140 stores in Chile.



2000

- Implementation of insurance and validation systems for checks in Host to Host mode with companies such as DICOM and ORSAN.
- Implementation of MANAGERPOS solution in Walmart Chile (56 stores), a solution that allowed redefining the actions and people in the cash desk).
- TI4 THERMAL PRINTER HARDWARE Project for Sup. JUMBO in Chile.



2001

- Transformation into an IBM business associate.
- Representation for Latin America of electronic strapping, ELDAT.



2002

- VIGIA® project for S&B to manage 245 pharmacies in Chile.
- Project for integration and acceptance of multi-businesses in IBM 4690 customers.
- Project development and implementation of frequent client program in SUPERMERCADO COFRIMA in Chile.



2002

- Online operation, for the management of points redeemable for prizes or discounts redeemable at the moment or accumulable.
- Sale and implementation of VIGIA® solution to manage 23 department stores ALMACENES PARIS.



2003

- Implementation in BURGER KING of fiscal solution, being the first in Chile.
- Adaptation and customization of IBM ACE software to the local reality.
- Development of a CENCOSUD credit card solution, "Nueva JUMBO MAS".
- Implementation of virtual pin sales solutions (Sale of Pins for Pre-paid Cards).
- Become a member of ARTS.



2004

- First company to implement electronic billing solution from IBM POS.
- New client: SUPERMERCADOS SAN FRANCISCO.
- Retail Store Solution Dallas, the only Latin American company to expose its solutions for the IBM 4690 platform. Award and recognition to the work of developer of solutions for the industry.
- IBM Kiosks Project in HIPERMERCADOS JUMBO, to complement credit card, loyalty program and other services.
- Self Checkout project for SUPERMERCADOS CARULLA in Colombia. Joint development with the Colombian partner (ASIC), the first in Latin America.
- Project and implementation of IBM SureVision solution for SUPERMARKETS WONG, allows the management of advertising in the POS for the client, as well as the deployment of customer tickets and information.



2005

- Winners of the "Most Innovative Company of the Year" award, awarded by IBM in Long Beach, California, USA, Retail Store Solution Conference.
- Recognition by IBM obtaining RHISCOM Chile qualification in ADVANCED category.
- QMOV® project

- Pilot implementation for OFFICE MAX in Mexico.
- Technological replacement and migration project to IBM TM 4690 for Supermarkets LA ITALIANA in Chile.
- Project and implementation GUI CLIENT for Sup. ECONOMAX in Chile.
- Advisory and consulting services project for Sup. STOCK in Paraguay.
- Formation of the company RHISCOM PERÚ SAC.



2006

- AGATA® Project Promotion Engine for PERMAN SUPERMARKETS in Peru.
- Winners of the "Best Exporter 2005" award, awarded by AIE Chile.
- GIS client monitor project and implementation for EASY in Chile.
- Participation in the first RETAIL EVENT Ecuador.
- VIGIA® project and implementation for Wong in Peru.
- SPDH project and implementation (v1.3) for LA ITALIANA supermarket in Chile.
- GUI - CLIENT project and implementation for TOTTUS supermarkets in Chile.



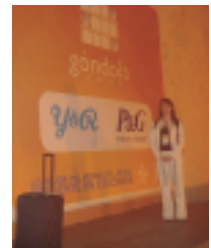
2007

- ACE project and implementation for ACE MAESTRO in Peru, first chain with ACE in Latin America.
- Project and implementation GUI - OPERATOR for EASY.
- VIGÍA® project for CCN in Dominican Republic.
- ORKESTOR® project for GRUPO RAMOS in Dominican Republic.
- POS Lottery Sale Project for Walmart in Chile.
- JOURNAL ASP® project for CENCOSUD (Jumbo) in Chile.
- GUI Project - OPERATOR / CLIENT for TOTTUS supermarkets in Chile.
- MANAGERPOS® project for TOTTUS supermarkets in Chile.
- QMOV® project for TOTTUS supermarkets in Chile.
- Participation in the first Retail meeting in Peru.
- Technological replacement project for the kiosk platform for CENCOSUD in Chile.
- Functional survey project for FREUND in El Salvador.
- Participation in supermarket day. Santiago. Chile.



2008

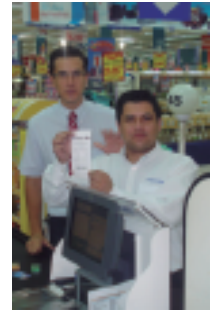
- Initialization of Operations in Colombia
- VIGÍA® project for LA CADENA supermarkets in Dominican Republic.
- VALECAMBIO® project for sup. THE CHAIN in Dominican Rep.
- ORKESTOR® project for GRUPO RAMOS in Dominican Republic.
- Development and implementation GUI OPERADOR AND GUI CLIENT for EASY in Colombia.
- Project and implementation of technological replacement premises for EKONO in Chile.
- HARDWARE project for EKONO in Chile.
- First implementation of ACE in Central America for FREUND in El Salvador.
- VIGÍA® / AGATA® project for FREUND in El Salvador.
- HARDWARE TOTTEM project for S&B in Chile.
- JOURNAL ASP project for CENCOSUD in Chile.
- ACE project for FREUND in El Salvador.
- HARDWARE DRIVER KS4 project for DGII in Dominican Republic.
- POS HARDWARE project for EASY in Colombia.
- HARDWARE POS Project for LA CADENA in Dominican Republic.



2009

- ACE implementation for CARREFOUR in Dominican Republic.
- CLEAN BALL Project for CENCOSUD in Chile.
- GUI project for EL ALBA CENCOSUD in Chile.
- UNIQUE FILM HARDWARE TOTTEM project for CENCOSUD in Chile.
- MEDIA DEBITO PAYMENT Project for CENCOSUD in Chile.
- GUI project for CENTRAL MADEIRENSE in Venezuela.
- GECH Award for RHISCOM internationalization.
- HARDWARE KS4 project for GRSA in Dominican Republic.
- HARDWARE project KS4 integration for CCN in Dominican Republic.
- BOPOS Suite® project promotions and loyalty for EASY in Chile.

- Efficient POS flow project for EASY in Chile.
- New Country Manager assumes RHISCOM Peru RHISCOM Corp.
- FUNCTIONAL LIFTING project for MEGA SANTA MARIA in Ecuador.
- HARDWARE TOTTEM PRICE project for SALCO BRAND in Chile.
- HARDWARE VOUCHER IMP project. TAX for DOGGIES in Chile.
- GUI-CLIENT implementation for MADEIRENSE CENTRAL in Venezuela.
- Speaker talk: Chilean Retail value chain organized by CCS and PROCHILE.
- DRIVER FISCAL KS4 development for DGII in Dominican Republic.
- Representation of the TOREX company for Latin America.
- In November RHISCOM becomes a Public Limited Company.



2010

- AGATA® / FIDCOM® project for LOCATEL in Colombia.
- Implementation of IBM ACE™ / AGATA® / BOPOS Suite® / VIGIA® on Oracle for FREUND in El Salvador.
- BLUEKHIOS HARDWARE project for OLIMPICA in Colombia.
- KCRO® and HARDWARE project for DON TINO Store in Chile.
- HARDWARE Restaurant DUBLIN project in Chile.
- KCRO® and HARDWARE project for Elena Lazo in Uruguay.
- HARDWARE project for NIKE in Chile.
- HARDWARE project for PUMA in Chile.
- HARDWARE project for DINOS in Chile.
- HARDWARE project for BIANCOLATE in Chile.
- HARDWARE project for REIFSCHNEIDER in Chile.
- Development of multitouch applications for retailers.
- Award for "Innovation in Service Export", which collects 50 outstanding cases of Chilean entrepreneurs.



2011

- BOC® Task Manager project in CRUZ VERDE pharmacies in Chile.
- GUI project, customer loyalty, VIGIA® for NORTH IC in Bolivia.

- BOPOS Suite® project for SANTA MARIA in Ecuador.
- AGATA® project for FREUND in El Salvador.
- BOPOS Suite® project for COLUN in Chile.
- TOPOS® Project for SANTO DOMINGO Supermarkets in Chile.
- KC-RO® Project for TABAQUERIA AL PASO in Chile.
- TOPOS® / BOPOS® Suite project for PICHARA in Chile.
- TOPOS® / BOPOS® Suite SANTA TERESA Supermarket Project in Chile.
- TOPOS® project for FAMILY JEWELRY in Chile.
- HARDWARE project for VARSOELLER in Chile.
- BOPOS SUITE® GUI project for LOCATEL in Colombia.
- ACE™ GUI project at COLUN in Chile.
- TOPOS® Supermarket LA HORNILLA project in Chile.



2012

- RHISCOM develops ATaaS® Automated Testing as a Service, platform integration software and Continuous Automation of POS and Retail Systems.
- RHISCOM is the first Latin American technology company to be present as an exhibitor at the NRF Convention and Fair Retail Big Show, New York 2012.
- Participation in NGA Las Vegas February 12 and 13 of 2012 together with important IT suppliers and consultants of applications and solutions for retail SA and ACE of the IBM platform 4690.
- IBM ACE Project for COLUN in Chile, First in Chile.
- RHISCOM starts an important alliance with Connie Driscoll Associates CDA in the North American market.
- AGATA® Project Promotions Engine for STOCK supermarkets in Paraguay.
- The Central Madeirense Supermarket team is trained on "Graphical user interface technologies and integration. Multi-channel web environment. "
- Project Application GUI ATM cashier LOCATEL in Colombia.
- LOCATEL Pharmacy Self-Service Terminals Project in Colombia.

2013

- TOPOS® Project Sales Application for NOVASALUD in Chile.
- ACE™ project changed POS platform for MEGASUPER in Costa Rica.
- RHISCOM exhibits at the "102 NRF Retail's Big Show".
- BOC® Apps Task Management project for MONDASOL® in Chile Software.
- BOPOS SUITE® Project Commission and Inventory Module in FARMASANITAS, Colombia.
- ATaaS® project for DOLLAR GENERAL in the US.
- ATaaS® project for FARMASANITAS in Colombia.
- ATaaS® project for PROOF in Chile.
- HARDWARE and SERVICES project for SUPER DANDY in Chile.
- ATaaS® project for LUCIOLE in Chile.
- SMU Supermarket Loyalty Consulting Service in Chile.
- ATaaS® project for LIVERPOOL in Mexico.
- HARDWARE project for TARRAGONA in Chile.
- ACE GUI Operator / AGATA® project for IC NORTE in Bolivia.
- HARDWARE and SERVICES project for KENTUCKY in Chile.
- RHISCOM develops "STRESS TEST SERVICES": Recognition of functional restrictions and failures of hardware and / or transactional / static systems.



2014

- Project and implementation Collaborative Portal (Intranet) / FARMASANITAS / Colombia.
- Application of commissions for sale / FARMASANITAS / Colombia.
- Electronic Tax Documentation (DTE) / RECALCINE / Chile.
- Project and implementation Portal B2C / MONDASOL / Chile.
- Tax document / MAESTRO / Peru.
- GUI CENCOSUD / Chile development extension service.
- Consulting and Technological Renewal in FARMACOR / Bolivia.
- Square RECALCINE stores
- SODIMAC store square

- Participation as exhibitors in the IRUG retail event.
- Implementation of ATaaS® Test Robot in SODIMAC, Chile.
- Project, implementation and integration COLUN electronic document
- Operational continuity project service in FARMASANITAS
- ATaaS® operational continuity in LIVERPOOL.



2015

- Participation in NRF Retail's Big Show event, as exhibitors.
- Enabling FRESHBOUTIQUE E-commerce Portal.
- Exhibitors at the successful TOSHIBA CONNECT 2015 event.
- Participation IRUG (International Retail User Group) exhibitors, finalists for the innovation of the year with ATaaS® ROBOT of POS Application Testing.
- Provisioning Platform in CRUZ-VERDE Colombia.
- New version of inventory management system in CRUZ-VERDE of Colombia.
- NIKE stores first WAVE POS machines sold in Chile.
- Speaker at the Talca Berries 2015 Seminar with Agro Industrial XPORTAL® system
- Implementation of Centralized Quadratures in SODIMAC.
- Implementation of a new version of XPORTAL® in MONDASOL.
- Packing Process Consulting at CFRUT.
- Implementation of ATaaS® Test Robot in US Dollar General.
- Implementation of ATaaS® Test Robot in WALMART of Chile.
- Implementation of ATaaS® Test Robot in TARGET in the US.
- Implementation of a new version of Electronic Tax Documents in COLUN Stores.
- Migration RHISCOM-BPM platform in CRUZ-VERDE of Chile.
- Sale of POS WAVE Hardware from TOSHIBA for PICHARA stores in Chile.



2016

- Participation in the NRF Retail's Big Show 2016, NYC event. as exhibitors
- Project and Implementation of ATaaS® Test Robot in COSTCO, Mexico.
- Participation in TOSHIBA CONNECT event, Las Vegas as exhibitors.
- Participation in NCR SYNERGY, Dallas event as exhibitors.
- TOPOS® project and implementation Point of sale and centralized management in VIÑA SANTA EMA, Chile.



2017

- Participation in the NRF Retail's Big Show 2017, NYC event. as exhibitors
- Project and Implementation of ATaaS® Test Robot in ALMACENES EXITO, Colombia.
- ATaaS® Test Robot Project in UNICOMERCE, El Salvador.
- BOPOS Transactional Middleware / Self Checkout project in EASY, Chile.
- POS TOSHIBA hardware sales for NIKE stores, Chile.
- BOPOS® Transactional Middleware Mobile Interface Project in CRUZ VERDE, Colombia.



2018

- Participation in the NRF Retail's Big Show 2018, NYC event. as exhibitors
- Participation in TOSHIBA LEAD event as exhibitors.
- Implementations in the largest global retail stores with RHISCOM ATaaS Technology® in Colombia, Salvador, Dominican Republic, Mexico, United States and Chile.
- Implementation product RHISCOM BOPOS Transactional Middleware Store CONSTRUMART, Chile
- Implementation product RHISCOM BOPOS Transactional Middleware Store CROWN, Chile.
- Implementation of Sales Points in Dutty Free CHILE AIRPORT.
- Modernization of Multihogar Sales Points DIMARSA, Chile.
- Implementation of the AXO GROUP Point of Sales, Chile.
- New pharmacies openings SALCOBRAND, Chile.



- New store openings COLUN, Chile.
- New openings CARREFOUR stores, Dominican Republic.

2019

- Openings of international operations in the United States.
- Participation in NRF Retail's Big Show 2019, NYC event. as exhibitors
- Openings of international operations in the United States.
- Project and Implementation of ATaaS® Test Robot in BELK Department Store, Charlotte, NC, USA.
- Openings of international operations in Costa Rica.
- Project and Implementation of ATaaS® Test Robot in WALMART, Costa Rica.



Bolivia

- IC Norte

> Supermarket



Colombia

- Carulla Viveros
- IBM Colombia
- Easy Colombia
- Locatel Colombia
- Vital Autoservicios
- Breccia Salud
- Panacea de la Salud
- Locatel Risalda
- Locatel Medellin
- Calitel
- Inversiones Universo Paralelo
- Global Salud
- Prospemed
- Mediven
- Pharmacaribe
- Salud Tropical
- Casa & Ideas
- Almacenes Tia
- Redsis
- Pepe Ganga - Cashcomp
- Bershka
- Sportline
- Stradivarius
- Massimo Dutti
- Nike
- Almatex
- La jugueria de Doña Fruta

> Hypermarket - Supermarket
 > Reseller Partner
 > Home Improvement
 > Store
 > Pharmacy
 > Pharmacy
 > Pharmacy
 > Pharmacy
 > Pharmacy
 > Pharmacy
 > Pharmacy
 > Pharmacy
 > Pharmacy
 > Pharmacy
 > Pharmacy
 > Pharmacy
 > Pharmacy
 > Home Store
 > Discount store
 > Reseller Partner
 > Reseller Partner
 > Clothing store
 > Clothing store
 > Clothing store
 > Clothing store
 > Clothing store
 > Clothing store
 > Fast food



Costa Rica

- Walmart
- Megasuper

> Hypermarket - Supermarket
 > Hypermarket - Supermarket



El Salvador

- Freund

> Home Improvement



México

- Walmart
- Office Max
- Hobbart
- Liverpool
- COSTCO

> Hypermarket - Supermarket
> Bookstores
> Weighing System
> Department Store
> Hypermarket - Supermarket



República Dominicana

- La Cadena
- Sema
- Grupo Ramos
- Carrefour
- DGII
- La Sirena
- CCN

> Hypermarket - Supermarket
> Supermarket
> Home Improvement
> Supermarket
> Tax Service
> Supermarkets
> Supermarkets



Paraguay

- Grupo Vierci - Stock

> Hypermarket



Perú

- Corp. EWong - Metro
- SPSA - Supermercados Peruanos
- SPSA - Plaza Vea
- Corp. EWong - Wong
- SPSA - Santa Isabel
- SPSA - Vivanda
- El Super
- Corp. EWong - Eco
- SPSA - Minisol
- Maestro Homecenter
- IBM - Perú

> Hypermarkets
> Hypermarkets
> Hypermarkets
> Supermarkets
> Supermarkets
> Supermarkets
> Supermarkets
> Supermarkets
> Hard - Discount
> Hard - Discount
> Home Improvement
> Reseller Partner



Venezuela

- Central Madeirense

> Hypermarket



Chile

- Walmart
- Tottus
- Cencosud - Jumbo
- San Francisco
- Cencosud - Santa Isabel
- Memo
- Puma
- Sup. Santo Domingo
- Surtimax
- Unimarc
- Supermercados Covarrubias
- Prontomatic
- Cencosud - Paris
- Casa & Ideas
- Emporio Romans
- Sony
- Umbrale
- Walmart - Boulevard
- Cencosud - Easy Homecenter
- Cencosud - CAT
- S&B Farmacéutica
- Saville Row
- Walmart - Farmalíder
- Walmart - Revive - Buffet
- Burger King
- Club La Unión
- Doggis
- Hooters

> Hypermarket - Supermarket
 > Hypermarket - Supermarket
 > Hypermarkets
 > Supermarkets
 > Supermarkets
 > Hospitality - Fast Food
 > Store
 > Supermarkets
 > Supermarkets
 > Supermarkets
 > Supermarkets
 > Laundry
 > Department Store
 > Specialty Store
 > Specialty Store
 > Specialty Store
 > Specialty Store
 > Specialty Store
 > Home Improvement
 > Credit Card Administrator
 > Pharmacies - Drugstore
 > Clothing Store
 > Pharmacies
 > Restaurant
 > Hospitality - Fast Food
 > Hospitality - Restaurant
 > Hospitality - Fast Food
 > Hospitality - Restaurant



Partner

- RAS
- Ingénico
- GBM
- QVS
- IBM
- Symbol
- ELDAT
- Retailplus
- Epson
- Hypercom
- Verifone
- Hobart
- Mettler Toledo
- DIGI
- DIBAL
- ARTS
- Scann Source
- ITXCHANGE
- TEKSERVEPOS
- Earth Technologies
- Navita
- Tiaxa
- Roms
- Browse
- Nectia
- Tecnocal

Format

- Hardware
- Hardware (Pinpad)
- Information technology
- Hardware (Connector for 4690)
- Information technologies
- Hardware (Scanners)
- Hardware (Straps)
- Hardware Wholesalers
- Printing mechanisms
- Hardware (Pinpad)
- Hardware (Pinpad)
- Hardware (Balances)
- Hardware (Balances)
- Hardware (Balances)
- Hardware (Balances)
- Software (Art data model)
- Hardware - Software
- Hardware - Service
- Hardware - Software
- Hardware - Display
- Software - Hardware (Mobile)
- Software
- Software
- Software
- Software
- Hardware



ATAAS
TECHNOLOGY